





"I made a Mistake"



FACILITATOR: CH(CPT) JOE HUGHES

MISTAKE:

"A misunderstanding of the meaning or implication of something."

"A wrong action or statement proceeding from faulty judgment, inadequate knowledge, or inattention."

--Webster's Dictionary



WHEN IS THE LAST TIME YOU MADE A MISTAKE

WHEN AN INDIVIDUAL MAKES A MISTAKE, HE/SHE SHOULD:

- Cover it up
- Admit it w/no comment
- Admit it w/comment

• ?

WHEN DO INDIVIDUALS LEARN FROM MISTAKES?

- When they want to
- Never
- •When the consequences become a teaching tool or teachable moment

WHAT DO INDIVIDUALS LEARN FROM THEIR MISTAKES WHEN ADMITTED

- Nothing
- Try to cover up better
- Lessons are Learned

WHEN A MISTAKE IS HONESTLY ADMITTED....

WHAT SHOULD BE THE RESULT?



WHEN WE MAKE A MISTAKE HOW DO WE REACT?

- •"THE DEVIL MADE ME DO IT!"
- •"I WASN'T THINKING."
- •"IT WAS AN 'HONEST' MISTAKE.
- •"I'M SORRY."
- •"I MISUNDERSTOOD."

SCENARIO 1:

A Co-worker (Civilian/Soldier) makes a minor mistake that causes a minor inconvenience to you.

How do you react?

SCENARIO 2:

A Co-worker (Civilian/Military) makes a <u>major</u> error that impacts your project in a significant way.

How do you react?

"If you can't make a mistake, you can't make anything."

-- Marva N. Collins



"THE GREATEST MISTAKE YOU CAN MAKE IN LIFE IS CONTINUALLY TO BE FEARING YOU WILL MAKE ONE."

--Elbert Hubbard



"JUST WHEN YOU THINK YOU'VE GRADUATED FROM THE SCHOOL OF EXPERIENCE, SOMEONE THINKS UP A NEW COURSE."

-- Mary H. Waldrip



"HE WHO NEVER MADE A MISTAKE NEVER MADE A DISCOVERY"

--Samuel Smiles



"ADMIT YOUR ERRORS BEFORE SOMEONE ELSE EXAGGERATES THEM."

-- Dr. Andrew V. Mason, M.D.





"MISTAKES ARE THE USUAL BRIDGE BETWEEN INEXPERIENCE AND WISDOM"

--Phyllis Theroux